



# SHARP®

Commercial & Government Account Program

## 3-Year Performance Guarantee

*As a Sharp Commercial or Government Account customer you will never need to worry about the performance and operation of your Sharp Copier, Copier/Printer, Printer or Facsimile equipment acquired directly from the Sharp Commercial & Government Account Program.*

If your copier, copier/printer, printer or facsimile is not performing within the machine's design specifications and cannot be repaired by the Authorized Sharp Dealer and Sharp Service Technician, the Sharp Commercial & Government Account Program will replace your equipment with a like model with comparable features... *FREE*.

The 3-Year Performance Guarantee begins at the date of installation. All equipment must be maintained under a Sharp Commercial & Government Account Program Full Service Maintenance Agreement with a Sharp Authorized Dealer and operated using only genuine Sharp supplies and parts. This guarantee applies to all new copier, copier/printer, printer and facsimile equipment procured through and billed by the Sharp Commercial & Government Account Program on or after November 1, 1997, and is not applicable to equipment that has been damaged by accident or misuse, including improper voltage.

If it is determined that the equipment was maintained using other than genuine Sharp supplies and parts, the Sharp 3-Year Performance Guarantee will no longer be valid.

This 3-Year Performance Guarantee is provided for your assurance that Sharp Products, the Sharp Authorized Dealer network, and the Sharp Commercial & Government Account Program are committed to your total satisfaction.



Sharp  
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